My Agency 5 - Year Plan



My Agency's Vision





My Agency's 5 Years Goal

Describe your agency in 5 years time (2022)



My Agency's 5 Years MAPA Goal

M - Man Power (total no. of Agent)

A - Activity Ratio

P - Productivity / agent (total NOC per agent)

A - Average Case Size (ANP)

2018	2019	2020	2021	2022
M:	M:	M:	M:	M:
A:	A:	A:	A:	A:
P:	P:	P:	P:	P:
A:	A:	A:	A:	A:
Recruit:	Recruit:	Recruit:	Recruit:	Recruit:
Production:	Production:	Production:	Production:	Production:



My Agency 2017 SWOT Analysis

Strength	Weakness / Challenges
opportunity	Threats



My Agency's 2018 Goal / Target

Group / Unit	Total Production (ANP):	
	Total Manpower:	
	Activity Ratio:	
	Total Production (NOC):	
	Average Case Size (ANP/NOC):	
	Average NOC / Agent:	
	Total New Recruits:	
	Retention Rate of Existing Agent:	
	Retention Rate of New Agent:	

	Total Production (ANP):	
Existing	Total Manpower:	
Agent	Activity Ratio:	
(> 1	Total Production (NOC):	
Year)	Average Case Size (ANP/NOC):	
	Average NOC / Agent:	

	Total Production (ANP):
New	Total Manpower:
Agent	Activity Ratio:
(< 1	Total Production (NOC):
Year)	Average Case Size (ANP/NOC):
	Average NOC / Agent:



My Agency's 2018 Strategy

In order for me to achieve my 2018 goal, I must:



My Agency's 2018 Activity Action Plan

Tasks	PIC / Who can help me?	Due Date	% complete	Measurement / Check Point



My Agency 2018 SWOT Analysis

Strength	Weakness / Challenges
	-
opportunity	Threats



My Agency's 2019 Goal / Target

Group / Unit	Total Production (ANP):	
	Total Manpower:	
	Activity Ratio:	
	Total Production (NOC):	
	Average Case Size (ANP/NOC):	
	Average NOC / Agent:	
	Total New Recruits:	
	Retention Rate of Existing Agent:	
	Retention Rate of New Agent:	

	Total Production (ANP):	
Existing	Total Manpower:	
Agent	Activity Ratio:	
(> 1	Total Production (NOC):	
Year)	Average Case Size (ANP/NOC):	
	Average NOC / Agent:	

	Total Production (ANP):
New	Total Manpower:
Agent	Activity Ratio:
(< 1	Total Production (NOC):
Year)	Average Case Size (ANP/NOC):
	Average NOC / Agent:



My Agency's 2019 Strategy

In order for me to achieve my 2018 goal, I must:



My Agency's 2019 Activity Action Plan

Tasks	PIC / Who can help me?	Due Date	% complete	Measurement / Check Point



My Agency 2019 SWOT Analysis

Strength	Weakness / Challenges
	-
opportunity	Threats



My Agency's 2020 Goal / Target

	Total Production (ANP):	
	Total Manpower:	
	Activity Ratio:	
	Total Production (NOC):	
Group / Unit	Average Case Size (ANP/NOC):	
	Average NOC / Agent:	
	Total New Recruits:	
	Retention Rate of Existing Agent:	
	Retention Rate of New Agent:	

	Total Production (ANP):	
Existing	Total Manpower:	
Agent	Activity Ratio:	
(> 1	Total Production (NOC):	
Year)	Average Case Size (ANP/NOC):	
	Average NOC / Agent:	

	Total Production (ANP):
New	Total Manpower:
Agent	Activity Ratio:
(< 1	Total Production (NOC):
Year)	Average Case Size (ANP/NOC):
	Average NOC / Agent:



My Agency's 2020 Strategy

In order for me to achieve my 2018 goal, I must:



My Agency's 2020 Activity Action Plan

Tasks	PIC / Who can help me?	Due Date	% complete	Measurement / Check Point



My Agency 2020 SWOT Analysis

Strength	Weakness / Challenges
opportunity	Threats



My Agency's 2021 Goal / Target

	Total Production (ANP):	
	Total Manpower:	
	Activity Ratio:	
	Total Production (NOC):	
Group / Unit	Average Case Size (ANP/NOC):	
	Average NOC / Agent:	
	Total New Recruits:	
	Retention Rate of Existing Agent:	
	Retention Rate of New Agent:	

	Total Production (ANP):	
Existing	Total Manpower:	
Agent	Activity Ratio:	
(> 1	Total Production (NOC):	
Year)	Average Case Size (ANP/NOC):	
	Average NOC / Agent:	

	Total Production (ANP):
New	Total Manpower:
Agent	Activity Ratio:
(< 1	Total Production (NOC):
Year)	Average Case Size (ANP/NOC):
	Average NOC / Agent:



My Agency's 2021 Strategy

In order for me to achieve my 2018 goal, I must:



My Agency's 2021 Activity Action Plan

Tasks	PIC / Who can help me?	Due Date	% complete	Measurement / Check Point



My Agency 2021 SWOT Analysis

Strength	Weakness / Challenges
opportunity	Threats
оррогини	Tilleats



My Agency's 2022 Goal / Target

	Total Production (ANP):	
	Total Manpower:	
	Activity Ratio:	
	Total Production (NOC):	
Group / Unit	Average Case Size (ANP/NOC):	
Offic	Average NOC / Agent:	
	Total New Recruits:	
	Retention Rate of Existing Agent:	
	Retention Rate of New Agent:	

	Total Production (ANP):	
Existing	Total Manpower:	
Agent	Activity Ratio:	
(> 1	Total Production (NOC):	
Year)	Average Case Size (ANP/NOC):	
	Average NOC / Agent:	

	Total Production (ANP):
New	Total Manpower:
Agent	Activity Ratio:
(< 1	Total Production (NOC):
Year)	Average Case Size (ANP/NOC):
	Average NOC / Agent:



My Agency's 2022 Strategy

In order for me to achieve my 2018 goal, I must:



My Agency's 2022 Activity Action Plan

Tasks	PIC / Who can help me?	Due Date	% complete	Measurement / Check Point



My Agency 2022 SWOT Analysis

Strength	Weakness / Challenges
opportunity	Threats

